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|---|--|---|--|
|  | Employees | Internal communication and intranet Training and awareness activities Periodical meetings "Meet the José de Mello Group" program | Economic performance Occupational health and safety Employee development and training |
|  | Clients | Open Day Periodic meetings Technical assistance Satisfaction surveys Audits | Client satisfaction Responsibility for the product and process Ethics/transparency/anti-corruption Efficient management of energy consumption and air emissions |
|  | Suppliers | Open Day Periodic meetings Satisfaction surveys Audits | Efficient use of resources and ecosystems Efficient management of energy consumption and air emissions Economic performance Occupational health and safety |
|  | Partners of the Scientific and Technological System | Periodic meetings RDI activities in partnership | Product and process innovation New markets Efficient management of energy consumption and air emissions Economic performance |
|  | Shareholders | Periodic meetings José de Mello Group Committees | Economic performance Corporate Governance Client satisfaction Stakeholder engagement |
|  | Local Community | Open Day PACOPAR activities and communication Local initiative programs | Management of hazardous/toxic materials Economic performance Water management Protection of Biodiversity Stakeholder engagement |
|  | Sector Associations | Periodic meetings Events and workshops Active participation in working groups | Product and process innovation Efficient management of energy consumption and air emissions Client satisfaction Economic performance |